

TSEL Refund Policy

1. Enrolment on a course at The School of English in London (TSEL) constitutes a binding learning contract between the student and TSEL to pay the tuition fees in full, diligently attend all classes, undertake and submit course assignments on time, and participate in class seminars and discussions. TSEL reserves the right to expel you from the School if you breach any of the School's terms and conditions of acceptance.
2. TSEL reserves the right not to run courses as advertised, as courses will only be run if justified by demand. Fees already paid will be refunded in full in the event of course cancellation and the student may be offered an alternative course.
3. If you obtain a student visa with our Acceptance Letter and unilaterally decides not take up the offer of a place, which has been reserved for you without the consent of TSEL, tuition fees already paid will not be refunded and you will be liable for the balance of fees for that academic year. The UK Visas and Immigration will also be notified and your leave to remain in UK may be curtailed.
4. If upon payment of your full tuition fees to TSEL you are issued with an Acceptance Letter and thereafter refused entry clearance to enter the United Kingdom as a student, you will be entitled to a refund of the amount paid to TSEL less the sum of £250.00 (administrative and incidental costs) subject to the following grounds:
 - a) Should your application for student visa be refused for other reasons apart from negligence on your part, and you request a refund of your tuition fees. TSEL will require a copy of the Notice of Immigration Decision, together with a written confirmation from you that you do not intend to seek an administrative review of the refusal decision and ensure that you receive your refund within 30 days of submitting your request.
 - b) After a place has been reserved for you by our School, if your application for student visa is refused by the British High Commission/Embassy in your country on the grounds that you have used forged documents, your payment will not be refunded to you until you have proved to the British High Commission/Embassy in your country that your documents were genuine and not forged.
 - c) If your visa application is refused due to your adverse immigration history, which was not disclosed to TSEL at the time of your application, despite having the opportunity to do so, tuition fees paid will not be refunded.
 - e) If upon payment of your full tuition fees to TSEL and prior to issuance Acceptance Letter, you decide not to proceed with your application for any reason whatsoever, you will be entitled to a full refund of the amount paid to our School.
5. Fees are not refundable or transferable once you have commenced your studies at our School, whilst allowance cannot be made for non-attendance, sickness, withdrawal from the course without legitimate reason or prior agreement with our School.
6. If you are late in starting your course, you will not be entitled to any refund of/or reduction in tuition fees. This also applies if you have been absent from classes for a period of time and where you may not have been attending all the subjects for which you have been enrolled. Where the delay in arriving in UK was due to visa or appeal reasons, you will be asked to join your course as soon as you arrive in UK.
7. If you are required by the UK Visas and Immigration Department to leave the UK because of none or poor class attendance record, or because of a breach of UK Immigration Rules, the tuition fees you have paid to our School will not be refunded.